

**Error #1 File \*.\* does not exist**

Version 4.0

Error #1 File c:pp4\images\wordrite\\*. \* does not exist. Error 1 can occur when PastPerfect 4 finds that the wordrite folder is empty. Upon receiving this error, click Continue to proceed to the Main Menu and verify under Setup | Network that the Data, Image, and Multimedia folders are pointed properly. If the folders are correct and you continue to receive this error, please contact the Support Office.

If when running a report in PastPerfect an Open window is displayed and upon clicking Cancel an error #1 is shown, the report you are attempting to run has likely been modified to include an image that is not available. The image attachment may reference the particular computer's hard drive that initially attached the image rather than a directory that all computers can access. Modify the report from the Reports area to include a valid reference from the computer attempting to generate the report to the desired image. For help modifying the report, please contact the Support Office.

The Support Office can be reached at 1-800-562-6080 or [support@museumsoftware.com](mailto:support@museumsoftware.com).